

At Dayton Artificial Limb, our concern for our patients goes beyond just lower-limb prosthetics. We see a bigger picture and take full responsibility for their care. So as a result, we believe in complete case management to coordinate the total care experience.

Complete case management includes delivering unparalleled patient care by being compassionate, detail-oriented, and extending our relationship beyond merely fitting prosthetic limbs. This includes having integrated physical therapy. While most other clinics focus only on prosthetic fabrication, our vertical integration allows for better coordination and fewer hassles (we hope) for patients, family members, and referral sources. Having physical therapy and prosthetics both under one roof also enables better communication between prosthetists and physical therapists and keeps all practitioners working together toward a shared goal.

Complete case management also means working closely with surgeons, physicians, physiatrists, and caregivers. We not only send progress notes back to our patients' physicians, but we also accompany our patients on their physician appointments. And we manage many aspects of our patients' ongoing care for issues that may not even be directly related to their prosthesis.

Complete case management also means offering billing consultations to each of our patients and working closely with them to arrange payment for their care. This often includes working with insurance companies, educating patients about how to enroll in Medicare or Medicaid, and/or seeking funding through the Bureau of Vocational Rehabilitation.

And of course, our concern for our patients and their prosthesis does not end when they walk out our door. Prosthetic care is an ongoing process that includes continually monitoring our patients' progress and the condition of their equipment. Fluctuations in body weight and other factors often require ongoing adjustments to the prosthesis. And wear-and-tear on the prosthesis will eventually require repair and replacement of components. So by maintaining a relationship with each of our patients, we strive to ensure that they always have a prosthesis that is safe, comfortable, and effective.